



Dear USSSA Softball 2024 guests,

Thank you for choosing Vacasa's properties in **Destin & Okaloosa Island/Fort Walton Beach, FL** we look forward to welcoming you!

**We are pleased to offer you the published room rates over the dates of July 7-13, 2024 and July 14-20, 2024**

Vacasa is not holding any rooms. There is no guaranteed room availability, so please book as early as possible as the properties may sell out and the published full-price rates may potentially increase at any time based on availability. Minimum length of stay restrictions may apply. Availability can be found at [vacasa.com](http://vacasa.com)

**RESERVATIONS:**

**1. BY PHONE**

Please call **1-888-346-1799** or **850-466-8882** to reach our reservations team and identify yourselves as guests of the **USSSA Softball 2024 / FLDESGRP1768** when calling to ensure the reservation is part of the USSSA Group. Our agents are available 7 days a week, from 6 am to 2 pm Pacific Time.

For questions, please email [Group.Reservations@vacasa.com](mailto:Group.Reservations@vacasa.com)

**2. ONLINE RESERVATIONS**

Alternatively, guests may book directly on [vacasa.com](http://vacasa.com). Once booked, guests will send an email to [group.reservations@vacasa.com](mailto:group.reservations@vacasa.com) with the Subject Line: << USSSA Softball 2024 / Property / Dates / Confirmation Number >>. Once the email is received, an email confirmation will be issued. For bookings made on [vacasa.com](http://vacasa.com), within 30 days of arrival, full payment will be processed and the difference will be reimbursed at the time of the rate adjustment.

- Some homes may not be available for Group stays.
- The Group ID FLDESGRP1768 does not apply to reservations booked through a third party - i.e. Booking.com, VRBO, Expedia, Hotels.com, AirBnB etc.

Please note that our check-in time is 4:00 pm and check-out is 10:00 am. Room Rental, taxes, fees and incidentals will be the responsibility of individual guests.

**PAYMENT POLICY:**

All Vacasa-booked reservations must be paid in full upon booking. For reservations booked outside of 45 days from arrival, a 50% deposit is due at the time of booking and the remaining 50% will be automatically charged 30 days before arrival. The guest calling in to make a payment **MUST** be the cardholder.

**CANCELLATION POLICY:**

For any new reservation, you can cancel within 24 hours of booking and receive a full refund.

If you cancel 30 or more days before check-in, you can receive a refund of any rental payments you've made in your original form of payment, minus the booking fee and associated taxes.

Cancellations within 30 days of the arrival date are 100% non-refundable.

*Note:*

*The 24-hour refund option doesn't apply if you book your stay the day before check-in. Reservations cannot be cancelled for a full refund on the day of check-in.*

Please refer to [vacasa.com/rental-terms](http://vacasa.com/rental-terms) and [cancellation policy](#) for all rental policies including cancellation terms and trip protection.



**(Optional) Trip Protection** - Travel insurance can help protect you against the unexpected. The insurance we offer includes coverage for trip cancellation or interruption due to listed covered reasons, and additional benefits (such as for losses caused by travel delays or medical emergencies during your trip). Please ask your representative to let you know what that amount will be.

**Things to know:**

- Set up an account on [vacasa.com](https://vacasa.com) and download the [Vacasa APP](#). This will allow you to review and manage all stay details.
- Manage credit card payments in the APP or online account
- Each reservation will be required to sign an electronic rental agreement.
- Check-in instructions will be emailed on the day of arrival as long as the Rental Agreement has been signed and your reservation has been paid in full.
- We accept Discover, Visa, MasterCard, and AMEX

**THANK YOU!**